

# Practice Financial Policy

Thank you for choosing Mabry Medical as your healthcare provider. We are committed to building a successful physician-patient relationship, and the success of your medical treatment and care. Your understanding of our Practice Financial Policy and payment for services are important parts of this relationship. For your convenience, this document discusses a few commonly asked financial policy questions. If you need further information or assistance about any of these policies, please ask to speak with our Practice Manager.

This policy applies to all patients receiving services at Mabry Medical and outlines the expectations and procedures for payment.

## Payment Responsibility

- **Direct Payment:** Patients are responsible for payment of all services at the time they are rendered. This includes consultations, treatments, procedures, and any other medical services provided by the clinic.
- **No Insurance Billing:** As a direct pay clinic, we do not bill insurance companies, Medicare, or Medicaid. Patients will receive an itemized receipt which they can submit to their insurance for reimbursement if applicable.

## Payment Methods

- **Accepted Forms of Payment:** We accept cash, credit cards, debit cards, and HSA cards.

## Fees and Charges

- **Service Fees:** Fees for services are determined by the clinic and are subject to change. Patients will be informed of the cost of services prior to receiving treatment. *Fees in the office are for the physicians clinical services only. it does not cover labs or prescriptions that are sent to outside labs or pharmacies on the patients behalf.*
- **Additional Charges:** Additional fees will apply for services sent to outside vendors such as lab work, diagnostic tests, medications and specialty procedures. It is the patient's responsibility to inquire about these charges at other facilities before those services are rendered.

## Refunds

- **Refund Policy:** Refunds for services already rendered are not provided.
- **Disputed Charges:** Any disputes regarding charges should be addressed before the service is rendered.

## Contact Information

For questions or concerns about this financial policy, please contact the clinic's billing department by email at [mabrymedical@gmail.com](mailto:mabrymedical@gmail.com).

## Policy Review

This financial policy will be reviewed annually and updated as necessary to ensure compliance and effectiveness.